



FASTENERUSA®

SYSTEMS, INC.

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*updated Nov 16, 2023

RB SERVICE DEPT. WORK ORDER FORM

MAX Authorized Rebar Tier Repair Service Center

Date Shipped:

Please complete and submit this form with your Rebar Tier(s)

Company Name		Phone	Mobile
Contact Person		Email	
Return Shipping Address		City	State Zip

* Please fill out this section completely to ensure proper return of all your equipment

MAXIMUM 5 UNITS PER WORK ORDER FORM

* Feel free to describe any tool problems on the back of this form.

Model:	RB217	RB218	RB397	RB398	RB398S	RB401T-E	RB441T	RB517	RB518	RB611T	RB655
Unit Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Charger Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Battery Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tool Case Qty:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

RUSH SERVICE REQUESTED

**Rush fees apply *Based on parts availability *Contact us for Rush Service lead times *Limit two (2) units per request*

**Rush service cannot be changed to Standard service after complete teardown of parts (see Checklist below, Step # 5)*

Please do not write below this line - space reserved for RB Technicians only, Thank you	Select if you are an Authorized MAX Distributor
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Model	Model	Model	Model	Model
S/N	S/N	S/N	S/N	S/N
EST	EST	EST	EST	EST

CHECKLIST:

- Notify customer upon arrival and project service lead time
- 360° visual inspection
- Battery life inspection (limit 2 batteries per unit)
- Preliminary tie test
- Complete teardown of all parts
- Visual inspection of all internal parts
- Review updates according to MAX USA Service Bulletins
- Retrieve tool history through circuit board test
- Complete internal electronic diagnostic
- Provide service estimate, await customer approval

Battery Life Report	
1	%
2	%
3	%
4	%
5	%
6	%
7	%
8	%
9	%
10	%

EST	Date: _____	Time: _____
	*Amount: _____	Approved by: _____

**99.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)*

11	100% internal and external parts cleaning	<input type="text"/>	EST	*Amount
12	Replace worn and/or damaged parts, install updates if applicable	<input type="text"/>	<input type="text"/>	<input type="text"/>
13	Re-grease with new factory approved grease	<input type="text"/>	<input type="text"/>	<input type="text"/>
14	Re-assemble and restore to MAX factory settings	<input type="text"/>	<input type="text"/>	<input type="text"/>
15	Tie testing (minimum 30-40 ties)	<input type="text"/>	<input type="text"/>	<input type="text"/>
16	Notify customer upon completion, arrange shipping	<input type="text"/>	<input type="text"/>	<input type="text"/>

Comments: _____

RB Technician: _____

Thank you for choosing FastenerUSA to service your MAX Rebar Tier
We appreciate your feedback. Please leave us a testimonial at www.fastenerusa.com regarding our service! Thank you.